

Accessibility Feedback

Brain Tumour Foundation of Canada is committed to excellence in serving all customers, including people with disabilities. We have a plan that puts the customer first and reflects the principles of independence, dignity, integration and equal opportunity for all customers including people with disabilities. This plan guides the implementation of accessible services in all ways that we serve you, including: information and communication, facilities (office and event sites), and customer service.

We want to hear your feedback about how we are doing well in meeting your accessibility needs and where things can be improved. In addition to using the Accessibility Feedback Form below, you may also submit your feedback, using any of the following methods:

By email: accessibility@braintumour.ca

By phone: 1-800-265-5106 or 519-642-7755 ext. 222

By mail or in person: Accessibility Officer, Brain Tumour Foundation of Canada
205 Horton St E, Suite 203, London, ON, Canada N6B 1K7



Your feedback helps us to improve service for anyone affected by a brain tumour. Thank you for taking the time to share your insight.

Name: _____

Address: _____

Province/State and Country: _____ Postal/Zip Code: _____

Phone: _____

Email: _____

Information or Communication Accessibility Feedback (Examples: publications, websites, signage):

Please provide as much detail as possible so that we can improve service.

Physical Accessibility Feedback (Example: location of support group meeting):

Please provide as much detail as possible so that we can improve physical spaces.

Customer Service Accessibility Feedback (Example: telephone conversation):

Please provide as much as detail as possible so that we can improve customer service.



Please share any other comments you would like us to be aware of:

To review Brain Tumour Foundation of Canada's Accessibility Standards, or to submit your feedback online: www.BrainTumour.ca/accessibility.